FOCUS Help File

Non-Parks Employee Registration



California State Parks is proud of its reputation for training excellence and is looked upon as a leader in park management, interpretation, maintenance, and public safety training. Employees are the key ingredient for FOCUS to be successful.

FOCUS system allows all Learners to perform the following actions from the Learner Dashboard:

- View Course Catalog Explore available training courses and register for training classes.
- View status of Training Requests
- View/Download Training Record

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Accessing FOCUS

From your device, go to <u>training.parks.ca.gov</u> using a supported browser **Chrome, Edge, and Safari**. Click on the FOCUS link at the right side under Related Pages navigation panel. Click on the system icon/logo to proceed to the **FOCUS Welcome page**.



• Partners select Non CSP Employees:



1. Select Don't Have an Account? link.

	Welcome to FOCUS
	CSP Employee Login
	or
	Non CSP Employees
Use	rname/Email
U	sername/Email
Pas	sword
P	assword
199	
	Login
	Don't Have an Account?
	Forgot Password?
1	Need Log-in Help? If you work for CSP Contact: click here
	Non CSP accounts, please contact the Training Section
C	The minimum system requirements are a stable internet onnection and internet browser (e.g. Chrome, Safari, Edge). NOTE: The Internet Explorer browser is not supported.

Fill out your information and select **Register** for a FOCUS account. Your password and confirm password must match.

Please choose the following:

- Are you a Park Partner? (e.g. volunteer, cooperating association member, docent)
 - If yes, select the following in this order:
 - Are you a Seasonal Employee? Yes
 - Training Group: choose Partnerships Office
 - Classification: choose Park Partner or Volunteer
 - If no, select the following:
 - Are you a Seasonal Employee? **No**

Please keep track of your password for future login.

Registi New to the FOCUS Learning Managemen	ration nt System? Create your account below.
Individual Details	
*First Name:	*Last Name:
Boudreaux	Aloysius
*Email:	
Breezy@test.com	
*Password:	*Confirm Password:
Yes	
Seasonal Employee	
*Training Group:	
Monterey District (720)	×
*Classification :	
Seasonal Clerk	~
By clicking on register, you ag Regis Already Have a	gree with our Usage Terms. .ter an Account?

Your new account registration request will be reviewed, and you will receive an email notification for further instructions.

Once your account request has been approved, you will receive an Account Approved notification below. Follow the link provided in your notification or you may also login via the FOCUS Welcome page.



Select **Non CSP Employees** and enter your email address and password you provided on your registration form.

	Welcome to FOCUS
	CSP Employee Login
	or
	Non CSP Employees
Username	Email
Boudrea	auxtest
Password	la.
	<mark>4</mark>
	Login
186	Don't Have an Account?
	Forgot Password?
	Need Log-in Help? If you work for CSP Contact: click here
	Non CSP accounts, please contact the Training Section
The minin browser (e	num system requirements are a stable internet connection and internet b.g. Chrome, Safari, Edge). NOTE: The Internet Explorer browser is not supported.

If your account request has been denied, you will receive an Account Request Denied notification below.



Learner Dashboard

The Learner Dashboard will look like this once you are logged in successfully.

Important: Be sure you review your Training Group and Supervisor information!

If you do not have a Training Group or Supervisor information displayed under your name or the information is incorrect, please contact FOCUS

Park Partners: should be in the Partnership Office with Emily Walsh as your Supervisor; please email her if you are not showing her.

Non-Park Partners: should be in the Non-Parks Employees Training Group

	Boudreaux Aloysius (Test Account) Supervisor: tam@test.com Training Group: FOCUS (for TESTING ONLY)	
FOCUS Log back in Logout Learner	ACTIVE COURSES	Credits Earned Needed Compliant
Dashboard View Course Catalog	0 % 36:: 1	
Training Requests Withdraw from a Course		
View/Download Training Record		
 External Files Submit proof of completion 	PENDING COURSES	ORE INFO
completion		

Active Courses

This area displays all courses that a learner is actively enrolled in where:

- no approval is required
- all required approvals have been met

You can view the section name, start date/end date of the section as well as your progress status.

0%	FOCUS Test Sample Course sec. 1	0%	FOCUS TESTING Only 1st Level Approval June 2021
0 / 0	Jun 05, 2021 - Jun 04, 2022	0,0	sec. 1
			0 Page Views, last 0 days ago

Pending Courses

Course requests are displayed in this section when one of these four conditions occur:

- Learner is missing required document(s) for a course.
- Course pre-requisite(s) have not been met.
- Course enrollment is pending Supervisor/Training Group Manager or Training Specialist approval.
- Course-Section has an enrollment cap, and Learner has been added to the waitlist.



View Course Catalog

1. To view current all internal and external training offerings, select **View Course Catalog** on the left side of the Learner Dashboard.

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- 2. Type in a keyword to search for your specific training interest in the search at the top right corner and click on **Find Course**.
- 3. Once you find the course you wish to register, you can click on the **info** button to review details of the training offering such as cost, location, start/end dates, start/end time, approval required, pre-requisites and more. Click **Add to cart** button to add course to your cart.

	Keywords:		Start Date:	Jun 30, 2021
and all all	Cost Per	\$100.00	End Date:	Jun 30, 2021
	person:	837 Asilomar	Start Time:	08:00 AM
1. · · · · · · · · · · · · · · · · · · ·		Boulevard Pacific	End Time: Duration:	1 Davs
	Last Day to Register:	Grove CA 93950	Seats Left:	93950
Contraction of the	Requires	Yes		
second in a series of four trainings to test the F requisite should be No Approval	Requires approval: CPTs: OCUS approval sy	Yes /stem.		
second in a series of four trainings to test the P requisite should be No Approval Pre-Requisites	Requires approval: CPTs: OCCUS approval sy	Yes instem. Required Documents		Learning P.

4. If you see the course(s) you want to register from the Course Catalog, you can click the **Register** button to add course to your cart. You will need to fill out a Course Request Form box.

	Required information
O Job Mandated - 100% of all costs	
O Job Related - 100% of all costs	
O Upward Mobility - 100% Registration, Tuition (No per diem/transportation)	, Books and Fees
O Career Related - 100% Registration, Tuition, E	Books and Fees
(No per diem/transportation)	
□ Part of IDP	
Reason for Training	

Select Job Related as your response and include a Reason for your Training request then select **Confirm Request** button to confirm your registration.

5. Once you have selected all the courses you wish to register and added them to your cart, select **Proceed to Checkout** link to proceed.



Review your selected courses information and click **Submit** to complete your registration. If you change your mind about registering for any of the selected course(s), click **Remove** button to remove course from your cart.

FOCUS Log back in Learner	Selected Course(s)	Review and Submit Your Training To submit your request for training, pleas Make sure you check the date, time, and I	Requests e click the Submit button below. coation of the selected course(a).		Hello, Boudreaux Aloysius (Test Account)
Dashboard Tylew Course Catalog	Total Amount: \$100.00 There is 1 courses selected:				
 Training Requests Withdraw from a Course 	Course FOCUS TESTING Only 1st Level Approval June	Start Date End Date 2021 6/30/2021 6/30/2021	Start Time End Time 08:00 AM 09:00 AM	Location 837 Asilomar Boulevard Pacific Grove CA 93950	Cost Per Seat Remove \$100.00 Remove
View/Download Training Record External Files Submit proof of completion	Change Courses Name: Boudreaux Aloysit Training Group: FOCUS (for TESTII Employee Position: Supervisor: tam@test.com	s (Test Account) IG ONLY)			
	If the information displayed is incorrect, please speak w	th your Division/Program training coordinate	or before submitting this request.		
	If an employee does not notify his/her supervisor, or do for the course will be incurred, the employee shall be res	s not satisfactorily complete a course or do ponsible in full for that cost and agrees to re	es not notify the supervisor in suff turn any advance payment receive	ficient time (based on the contract the Department has with the ed.	contractor/State agency), and a cost
			c	onfirm your registration	Submit

Once your registration has been submitted successfully, you will see a confirmation displayed.

THE PASE &	Registration Submitted	
Thank you, your registration was submitted! You will receive an email with instructions.		
		Go to Dashboard

You will also receive an email confirmation from FOCUS if your course does not require an approval, or if your course requires approval and they have been met.



If your course request is denied, you will receive an email confirmation below.

Training Request Denied		
E	Employee Training Rec	quest Denied
Dear Boudreaux Aloy	sius (Test Account),	\triangleright
The request for the cour	se FOCUS TESTING Only 1st Level Ap	proval June 2021 sec. 2 was denied.
Course Information:		
 Course Name: Start Date: 06/30 End Date: 06/3 Start Time: 08:0 End Time: 09:0 	FOCUS TESTING Only 1st Level A /2021 0/2021 00 AM 0 AM	pproval June 2021 sec. 2
FOCUS Support Tear	n	
FOCUS@parks.ca.gov		

If your Supervisor or Manager request for more information on your request, you will receive an email notification below.

raining Request Needs More Information
Training Request Needs More Information
Dear Boudreaux,
Your Supervisor or the assigned Training Specialist has requested more information regarding your request for the following training:
 Course Name: FOCUS TESTING Only 3rd Level Approval June 2021 sec. 1 Organization Providing Training: Dogfaced Butterfly Start Date: End Date: Location: o CA
Please locate the <i>Requested More Info</i> panel on your FOCUS dashboard and respond to the following:
Please provide more information.
FOCUS Support Team
FOCUS@parks.ca.gov

If you do not have a Supervisor assigned/displayed at the top of your Learner's Dashboard, you will see this message below upon submitting your registration. Please contact your supervisor to add you to their Managed Learners list, verify that your Learner information displays your supervisor's email or user name and re-submit your registration from the **Proceed to Checkout** link.



Training Courses may have the following approval levels requirements:

- No approval
- Supervisor approval
- Supervisor and Training Group Manager approval
- Supervisor, Training Group Manager, and Training Specialist approval

Once you submit a training request, you can review the approval status details under the **Training Requests** link.

Training Requests

Once a training request has been submitted you can view the request tracking in this section. If there are approvals required from your Supervisor, Training Group Manager, or Training Specialist you will see where the request is currently routed to by the "PENDING" status. Once your training request has been reviewed and approved/denied, you will be able to see tracking information displayed with the name of the approver and date/time stamp. As soon as the first approval occurs, you will see a **Details** link on the left side of your request. Click on the link to view the details of your request.

TRAIN	ING REQUES	т											
					Supervisor			Manager			Final Approva		
	Submit Date	Program Name	Program Date	Supervisor	Approval	Date	Manager	Approval	Date	TS	Approval	Date	
Details	06/01/2021	FOCUS Test Sample Course sec. 1	2	Tam MacCollie (Test Account)	APPROVED	6/1/2021 7:46:39 PM				N/A			
	06/01/2021	FOCUS TESTING Only 1st Level Approval June 2021 sec. 1											
Details	06/01/2021	FOCUS TESTING Only 2nd Level Approval June 2021 sec. 1	<u>.</u>	Tam MacCollie (Test Account)	APPROVED	6/1/2021 7:59:33 PM		PENDING					
Details	06/01/2021	FOCUS TESTING Only 3rd Level Approval June 2021 sec. 1	-	Tam MacCollie (Test Account)	APPROVED	6/1/2021 9:24:17 PM	Jelly Bean (Test Account)	APPROVED	Jun 1 2021 9:24PM	Elton Bear (Test Account)	APPROVED	Jun 1 2021 9:27PM	
	06/02/2021	FOCUS TESTING Only No Approval June 2021 sec. 1	e.				N/A						
Details	06/03/2021	FOCUS TESTING Only 1st Level Approval June 2021 sec. 1		Tam MacCollie (Test Account)	APPROVED	6/3/2021 12:10:31 PM							
Details	06/03/2021	FOCUS TESTING Only 2nd Level Approval June 2021 sec. 1		Tam MacCollie (Test Account)	APPROVED	6/3/2021 12:15:49 PM	Jelly Bean (Test Account)	APPROVED	Jun 3 2021 12:16PM				
Details	06/03/2021	FOCUS TESTING Only 3rd Level Approval June 2021 sec. 1	u.	Tam MacCollie (Test Account)	APPROVED	6/3/2021 12:17:00 PM	Jelly Bean (Test Account)	APPROVED	Jun 3 2021 12:17PM	Elton Bear (Test Account)	APPROVED	Jun 3 2021 12:19PM	
	06/03/2021	FOCUS TESTING Only No Approval June 2021 sec. 1	•				N/A						
Details	06/03/2021	FOCUS TESTING Only 1st Level Approval June 2021 sec. 1	÷	Tam MacCollie (Test Account)	DENIED	6/3/2021 12:22:12 PM							
	06/03/2021	FOCUS TESTING Only 2nd Level Approval June 2021 sec. 1	*					PENDING					
Details	06/03/2021	FOCUS TESTING Only 3rd Level Approval June 2021 sec. 1	3	Tam MacCollie (Test Account)	APPROVED	6/3/2021 12:21:35 PM		PENDING			PENDING		

Training Bequest Detail (Approved/Denied Report)							
Name:	Boudreaux Aloysius						
Classification:							
Training Group:	MOTT District (FOR LMS Training ONLY)						
Training/Course Provider:	Dogfaced Butterfly						
Location:							
Course Name:	2021 May 3rd Level Testing sec. 1						
Training Request Is:	Job Mandated - 100% of all costs						
Justification:							
Date Submitted:	05/27/2021						
Supervisor (Level I approval if required):	PAMELA YAEGER						
Date Approved/Denied:	APPROVED - 5/27/2021 2:12:18 PM						
Manager (Level II approval if required):	LISA ANTHONY						
Date Approved/Denied:	APPROVED - May 27 2021 2:17PM						
Training Specialist (Level III approval if required):	JEFFREY BEACH						
Date Approved/Denied:	APPROVED - May 27 2021 2:18PM						
	INCE BEA						

View/Download Training Record

A Learner may view their training history records in this area, including training records imported from Parks previous Employee Training Management System (ETMS) prior to 4/1/2021.

LIS									Click to Download
Name		Position / Cl	assification		Permanen	t / Seasonal	POSTID	Generated On	
Catalog Aloysius (Test Account),							06/03/2021	
Year: 20	21								
Course T	itle	Date	Credit (Hours)	Repeat Interval (Months)	Status	POST POS	TCCN	Location	
n a Course FOCUS TE Approval A	STING Only 1st Level ne 2021	05/04/2022	1		Completed				
sd FOCUS TE Approva Ju	STING Only 3rd Level into 2021	05/04/2022	1		Completed				
FOCUS TE June 2021	STING City No Approval	05/04/2022	1	12	Completed				
FOCUS TE Approval J	STING Only 1st Level ne 2021	05/02/2022	1		Completed				
of FOCUS TE Approva 24	STINKS Cally fail Level ne 2021	05/02/2022	1		Computed				
FOCUS TE Approval A	STING Only 2nd Level ne 2021	06/02/2022	1		Completed				
FOCUS TE ADDRIVE	STING Only 2nd Level ne 2021	05/03/2022	1		Completed				
FOCUS TE Approval A	STING Only 3rd Level ne 2021	06.02/2022	1		Completed				
FOCUS TE June 2021	STING Only No Approval	06/02/2022	1	12	Completed				
FOCUS TE Approval Ju	OTTING Only 3rd Level inc 2021	05/01/2022	1		Completed				

- 1. Select View/Download Training Record on the left side of the Learner Dashboard.
- 2. To download your Training Record, select the **Download The Training Record** link on the upper right side of the window.